

THC LIQUID UK

Refunds & Compensation Agreement

TOTAL REFUND:

This is to confirm that THC Liquid UK is required to reimburse Miss. Ruth Beresford for the sum of £368.25 (insurance cost of £128.25, which is 95% of £135, and authentication cost of £240, which is 80% of £300) as a full refund of dues paid to us during the shipment of her goods.

NOTE:

Following that, Miss. Ruth Beresford must have paid an additional £200 to sign and complete the case file with the Authority, with £165 fully repaid upon delivery. This sum will be added to the overall return, yielding a new total reimbursement of £533.25 paid to us by Miss. Ruth Beresford, as previously stated.

The agent in charge will have the shipment delivered to her address, 43 Colemeadow Road, Birmingham, B13 0JJ, for delivery tomorrow 1 p.m., and will repay her £533.25 at the time of delivery via bank transfer, as delivery agents are not permitted to carry cash.

COMPENSATION FEES:

THC Liquid UK appreciates having you as a customer. We sincerely apologise for any delays or problems you faced while working with THC Liquid UK. As a result, we are providing a compensation of £135.00. The full refund will be issued in cash upon delivery via bank transfer. As a result, the revised total refund amount is £668.25.

To receive a refund and compensation, you must send us a signed copy of this agreement and give it to our representative, who will deliver the package after signing it.

Miss. Ruth Beresford will be reimbursed in cash by bank transfer following the delivery of the shipment on June 21, 2025.

Receiver's Name: Ruth Beresford

General Manager: THC Liquid UK

Signature:

